











Concierge, Hotel & RESIDENCE SERVICE



CONSTRUCTION, CAMPUS & COMMERCIAL





Did you know?
A-List Security Guards come equipped with a body camera. This is part of our standard practice; not a premium, there is no extra charge.









At A-List, we hire and train for your building specifically, with a customized approach. Your guard becomes dedicated to your site, with a policy to avoid any possible conflict of interest, such as hiring them to a nearby building or a competitor.

EACH A-LIST CONCIERGE IS A LICENSED SECURITY GUARD. They understand legality, trespass and residential property law, and are trained in privacy and confidentiality.

Did you know that not all concierge's are licensed security guards?

A-List wouldn't have it any other way.









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We work closely with your team of builders, contractors, directors and office managers, understanding security issues on every level.

All of our guards have their own Personal Protective Gear (PPE) and are equipped with a body camera.

WE SPECIALIZE IN COMMUNICATION AND CONFLICT RESOLUTION. A-List guards are trained to diffuse difficult situations with a wide range of skills and levels of intensity.

Diversity is also an important part of our hiring and placement process.







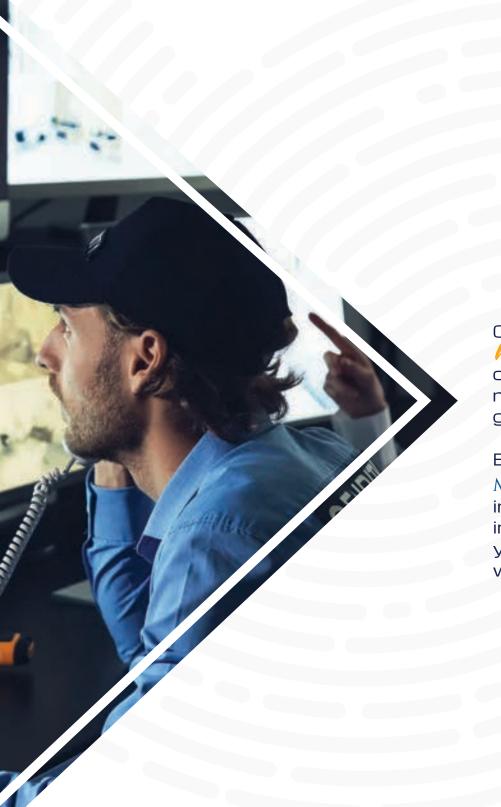
A-List Security has a *great relationship* with the Calgary Parking Authority, local and surrounding police departments, as well as a highly effective "two ticket and tow" system.

What truly sets us apart is the SUPPORT AND COMMUNICATION that we have between guards and as a company. We use our own internal software for internal communication, reporting and shift notes.

Meetings with the client are conducted often to discuss and resolve any issues and to transfer any important information.











Our guards are available whenever you need them to be. They become a part of the community, patrolling with body cameras or monitoring from our multiple dispatch and global video monitoring solutions.

Every A-List Guard is equipped with the MOST EFFECTIVE TOOLS AND TECHNOLOGY in the industry. We take great pride in providing the services you require to protect you, your clients and your assets, anywhere in the world.









requires important research and questions. Conducting a BUSINESS QUERY is a crucial first step in the process. To do a business query and check an Alberta licensed security company, visit www.solgps.alberta.ca.

Ensure a company is bonded & licensed, and if they can provide references.

How long have they been in business?

Do they have local sites in the area?

Do they have specific experience and understand your community?

Are all of their protection and concierge employees licensed guards?

How much training do their staff receive and how often are they tested and re-trained?

These questions can make <u>ALL OF THE DIFFERENCE</u> In the event of an emergency.



We believe in investing in our employees and in the quality of services we offer.

Every A-List employee starts at skill Level O and achieves Level 1 only after their first site. Once being trained, tested and passing our high grade requirements, and when their TRAINING MENTOR is confident, they may read and test for the next site and the next level. At Level 8, they may apply to be a supervisor. Skills expire after each year and must be re-obtained. We train and test their abilities often.

PEACE OF MIND comes with A-List, as does:

- A Targetted Hiring Process
- Individual Training, Under Mentorship
- Customized Guards & Reporting
- Body Cameras Come Standard (with static service)
- 24/7 Live Dispatch & monitoring

That's the A-List Difference.



